HARSH CHAUHAN

Operations Associate & Business Engineering Student

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PROFESSIONAL SUMMARY

Operations-focused Business Engineering student at THWS Schweinfurt with direct experience inside Amazon's fulfillment network in Germany. Hands-on background spanning inbound operations, yard management, fire safety compliance, and process support at Amazon DBZ4 Kitzingen. Prior experience in digital marketing and supply chain coordination. Actively seeking Werkstudent or internship positions in Operations, Logistics, or Business Management in Bavaria.

PROFESSIONAL EXPERIENCE

Operations Associate — Inbound *Feb 2026 – Present*

Amazon DBZ4 · Kitzingen, Germany

- Process returns, cancelled parcels, and damaged goods in compliance with Amazon SOP
- Yard Marshal: coordinate trailer dock assignments and delivery vehicle movements across the facility
- Certified Fire Marshal — responsible for evacuation coordination and site safety compliance
- Investigate and route mislabelled or damaged packages through problem-solve workflow
- Authorized for Trailer Dock Release (TDR), a safety-critical procedure requiring sign-off
- Process Support: act as bridge between associates and shift leadership during high-volume periods

Outbound Operations Associate *Nov 2025 – Feb 2026*

Amazon DBZ4 · Kitzingen, Germany

- Sortation, scanning, and outbound preparation in high-volume fulfillment center
- Staged packages at delivery zones, consistently meeting throughput and accuracy targets
- Authorized for TDR within the first months on the floor
- Maintained Amazon safety and quality standards throughout the shift

Delivery Associate *Nov 2024 – Jan 2025*

Flink · Berlin, Germany

- High-volume last-mile deliveries across Berlin during winter peak season
- Achieved top-rider status across multiple months
- Operated independently in a fast-paced, target-driven logistics environment

Marketing Coordinator *Mar 2024 – Aug 2024*

Arsian Organic Pvt. Ltd. · Mehsana, India

- Led SEO strategy to improve organic search visibility and inbound traffic
- Planned and executed multi-channel campaigns across email, social media, and content
- Managed stock and inventory records, coordinating directly with the supply chain
- Analyzed campaign performance metrics to guide ongoing strategy decisions

EDUCATION

THWS Schweinfurt — Technische Hochschule Würzburg-Schweinfurt *Jul 2025 – Present*

Bachelor of Engineering in Business and Engineering

2nd Semester · Schweinfurt, Germany

Berlin International College *Nov 2024 – Jul 2025*
Studienkolleg — University Entrance Preparation (T-Kurs)
Berlin, Germany

Shri Vardhman Vidhayala *2019 – 2023*
Higher Secondary Certificate — Physics, Chemistry, Mathematics (PCM)
Mehsana, India

SKILLS

Operations & Logistics	Operations Management, Supply Chain, Logistics, Process Improvement, Inventory Management, Safety & Compliance, Trailer Dock Release (TDR)
Business & Analysis	Business Strategy, Analytical Thinking, Digital Marketing, SEO, Content Strategy, Campaign Management
Tools & Technology	Microsoft Excel, Python (Basic), HTML, Canva

LANGUAGES

English — Professional Working **German** — A2 (Learning) **Gujarati** — Native **Hindi** — Native **Marwari** — Native

CERTIFICATIONS & TEST SCORES

HubSpot Marketing Certification *In Progress*
Google Digital Marketing & E-commerce *Coursera*
Python for Everybody — University of Michigan *Coursera*

IELTS 7.0 · March 2024 **TestAS** 175 · February 2024

VOLUNTEERING

Ghatnayak (Group Leader) *Feb 2017 – Feb 2022*
Rashtriya Swayamsevak Sangh · India
- Led and organized group activities for 5 years promoting civic and cultural values
- Coordinated community engagement events and managed scheduling for group members
- Developed leadership, discipline, and team coordination skills applied in all roles since